1: All monitored hromadas

PROSTO Support to Services Accessibility in Ukraine

Monitoring of 75 de-occupied hromadas, which had more than 1 million residents in total before the full-scale invasion.
As of November 10, 2022

- De-occupied in Spring 2022
- De-occupied in Autumn 2022
- Was near the front line, but not occupied
- Hromada monitored by the project
  (Hromada responded to the project call but could not provide data)
- LSG Local self-government (LSG) MA Military administration (MA)

Assessed Russian-controlled Ukrainian Territory

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2: Population change in hromadas after de-occupation

The majority of hromadas (39 out of 75) have a positive change due to return of residents after de-occupation, which is an important indicator of recovery. At the same time, there are negative dynamics in 7 hromadas due to difficult living conditions (mainly lack of electricity and heating). In some hromadas (19), the number of residents is stable.

- Population increased
- Population decreased
- No significant change

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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3: Access to public services

PROSTO Support to Services Accessibility in Ukraine

De-occupied hromadas have a challenging situation and experience power outages due to extensive damages to infrastructure, etc. This also affects the availability of related services. There are 6 hromadas with no access to electricity and 20 hromadas with partial and limited access. There are no banking services in 16 hromadas (some closed before February 24).

- Water
- Electricity
- Bank services
- Public transportation

- Available
- Partially available
- Not available

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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4: Communication

PROSTO Support to Services Accessibility in Ukraine

Establishing communication is one of the priorities for restoring living conditions in de-occupied hromadas. The postal service has not been restored in 6 hromadas and about 27 hromadas have problems with access to mobile and Internet connections.

- Mobile Connection
- Internet
- Post services

- Available
- Partially available
- Not available

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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5: Work Format of ASCs

PROSTO Support to Services Accessibility in Ukraine

52 of the surveyed hromadas opened their ASC before February 24, 2022. 47 of them have already resumed their work but some ASCs are still unable to provide services due to lack of access to registers and IT equipment.

- ASC works as Humanitarian hub
- ASC provides services and consultations
- ASC partially works (mainly provide consultations)
- ASC doesn't work
- ASC hasn't been created

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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6: Changes to the ASC staffing

PROSTO Support to Services Accessibility in Ukraine

The number of employees has decreased in 23 ASCs (44%). Before February 24 there were in total 333 employees working in ASCs of 52 hromadas and now there are 270 employees (20% less). The decrease concerns 10 men and 53 women.

- The total number of employees
- The number of male employees
- The number of female employees

- The number of employees decreased
- The number of employees increased
- The number of employees has not changed
- ASC was not created or there are no male / female employees

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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7: Access to the most requested administrative services

Restoring access to administrative services is one of the markers of the hromada's return to normal functioning. Access to most basic services remains limited. Only 5 hromadas provide the most demanded services after de-occupation. Services that are most difficult to provide are passport services (lack of equipment), civil status registration services (limited delegation services delivery to local level) and registration of place of residence (restriction of access to the registers in some hromadas).

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A All are available

N All are not available

CS Civil status act registration

SC Social services

RR Registration of place of residence

PS Passport services

RPR Real property registration

Not available

Hromadas monitored by the project

Assessed Russian-controlled Ukrainian Territory

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8: Requested support

PROSTO Support to Services Accessibility in Ukraine

Hromadas need significant support to recover quickly. There is a high demand for generators (15) and IT equipment that has been destroyed, stolen or does not work (55). Hromadas that have experienced destruction of infrastructure often seek support with construction materials (5). The demand for institutional support to resume the work of ASCs remains high (37).

Requested support from the LSG or MA

- Institutional support on administrative services provision
- Repair/construction of the damaged/destroyed building of the ASCs
- IT Equipment (PC, printers, special equipment for administrative services provision etc.)
- Generators

- Hromadas monitored by the project
- Assessed Russian-controlled Ukrainian Territory

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